2010 was a productive year for the OPLA Council.

**AODA Customer Service Videos**
With a grant from Enabling Change Partnership Program from the Ministry of Community and Social Services, four captioned videos dealing with the Customer Service of Accessibility for Ontarians with Disabilities Act were created. The project was a collaborative and learning experience. OPLA members chose the specific service scenarios by responding to a survey. A core committee drafted the story for each scenario, recent film studies graduates donated their time and expertise in shooting and editing, and actual library staff and customers performed in each scenario. Libraries of any type can use the videos in combination with other training tools. They can be found at www.accessola.com/accessibility.

**Readers’ Advisory Committee**
The Readers’ Advisory Committee held another successful “RA in a Day” in October. Speakers included Rachel van Riel, Director, Opening the Book, UK on “Putting Readers First;” Dr. Raymond Mark, York University on “Empirical Research on Reading and its Implications for Advising Readers;” Terry Fallis, author of *The Best Laid Plans*, the 2010 Canada Reads winner; and members of the RA Committee on book trailers. Planning is already underway for the 2011 event.

**Children’s and Youth Services Committee**
The Children’s and Youth Services Committee completed the 2010 version of the Children’s Services Benchmarks and Statistical Report. In comparing the data collected in 2004 to the new date, the report found that there was:
- Increased spending on children’s materials
- Increased access to technology and electronic resources for children
- Improved development of safety policies for children such as internet access and use, and unattended children

The survey is an important tool in gauging the state of children’s service in public libraries in Ontario. The results prove that children’s services continue to be a high priority.

**OLA Conference**
The OPLA Conference Planners put together a great variety of excellent sessions for OPLA members. The Children’s and Youth Services Committee organized another successful Poster Session.

**OLA Award Winners**
Congratulations to the winners of the Ontario Public Library Association Awards:

- **Lifetime Achievement Award** – Marzio Apollini
- **Children’s or Youth Services Librarian of the Year** – Jane Lindsay, Hamilton Public Library
- **Leadership in Adult Readers’ Advisory Award** – Diane Crew, Oakville Public Library
- **James Bain Medal/Trustees of the Year** – Irene Moore, Terrace Bay Public Library Board; Jan Harder, Ottawa Public Library Board

**Recognition**
I would like to thank the 2010 OPLA Council for their work and support throughout the year. Laura Carter was our capable Treasurer and also acted as the Council’s liaison with the Children’s and Youth Services Committee. Joanna Aegard was Council Secretary and Sandi Loponen updated the OPLA Council website. Patricia Eastman was Council’s liaison with the Readers’ Advisory Committee and Shann Leighton was our link to the Accreditation Committee. Chantale Boileau was the Kickstart councillor. In particular, I would like to acknowledge the input of the retiring members, Past President Bessie Sullivan and Central Region West Councillor Karen Milligan-Thurston.

I would also like to thank Rudi Denham, HoOPLA editor and the OPLA Superconference planners, Angela Bowen and Lita Barrie, for their hard work over the year.

It has been an honour to serve as OPLA’s President for 2010. I wish Tammy Robinson good luck in her term as 2011 President.
Sitting around the OCULA council table is an amazing experience. Working with such talented library staff doing great work around the province is inspiring. This year we focused much of our energy on building on the OLA Strategic Plan, setting forth a two year action plan. We focused on identifying OCULA specific initiatives that align with the OLA strategic initiatives of growing career paths and potential, collaborating to extend libraries strategic voice, transforming ideas into solutions, and strengthening our organization.

We welcomed our second OCULA Librarian Resident, Paula Cardozo. Paula is working in North Bay getting experience in both the college and university setting of Nippising Canadore. Paula brings energy and enthusiasm to the council table and it had been great to have her join our team. This year we had four institutions apply to host the New Resident. The call out for applications for 2011/12 went out this spring as we finish up the third year of this pilot project. This initiative has been a great opportunity for OCULA to contribute in a meaningful way towards our association’s strategic initiative of growing career paths.

In addition to our Librarian Resident project we also worked towards the strategic initiative of growing career paths through hosting two events that provided great opportunities for networking. The 2010 Spring Dinner was hosted by York University, where we enjoyed a fabulous evening with 40 of our colleagues. Dr. David Trick spoke about the future of post-secondary education in Ontario, which, of course, was of particular interest to our members.

In the fall, we held a successful event at Humber College in collaboration with the Ontario Association of Library Technicians. The event was well attended with almost 50 people and we were given an inside peek into comedy from one of Humber’s comedy professors.

For 2011, we plan to continue to collaborate with other library associations; we recently held a spring workshop with the Western New York/Ontario chapter of the Association of College and Research Libraries—it was a great day and a big success.

The editorial staff put together three interesting issues of InsideOCULA. If you haven’t checked one out lately, I really encourage you to do so as it is a great way to keep up with your colleagues all over Ontario. I would like to thank Brian Cameron (Editor-in-Chief) and Martha Attridge Bufton (Deputy Editor) for their hard work in bringing together the news and issues from across the province.

Our Super Conference 2011 planning team once again worked tirelessly all year and co-ordinated an amazing line-up of academic library sessions. Special thanks to our OCULA planners Trish Weigel-Green of Conestoga College and Jonathan Bengston of University of Toronto. Our spotlight speaker, Sheldon Levy, president of Ryerson University gave an inspiring presentation reminding us to collaborate with our community partners and to take big risks. We were delighted to award Faye Abrams with our Lifetime Achievement Award for her many years of dedicated service in improving academic libraries. We also extend congratulations to our student award winner, Courtney Lundrigan.

I pass the proverbial torch on to Janice Mutz, of Lakehead University. I know that she will do a fabulous job of leading OCULA in 2011. Janice will have the opportunity to advocate for the needs and interests of academic libraries in the North.

Being president has been a fabulous learning experience. From attending council meetings, to sitting on the OLA Board and participating in committees across the library sectors I can’t say enough positive things about this opportunity. I really encourage any of you who are looking for ways to get to know people and contribute to the profession to become involved with OCULA. I want to thank the OLA staff for all your support. In particular, Shelagh Paterson, Liz Kerr and Michelle Fortier assisted me greatly this past year.
This President’s Report shares the results of Council’s collaborative work to support School Libraries in Ontario and to align the school library sector within the goals of the Ontario Library Association’s Strategic Plan.

**Growing career paths and potential:**

In 2010 OSLA again partnered with the Ontario Teacher’s Federation to offer a summer PD experience. OSLA organized and led this 3-day workshop in Toronto with funding from OTF. For a $50 fee participants were provided with 2 nights accommodation, breakfast and lunch. This partnership provides teacher-librarians, who might not be able to attend Super Conference, with opportunities to connect with OSLA and its support.

Registration closed early as our session was fully subscribed by early May. Participants came from both public and separate school boards across the province. Presenters included: Garfield Gini-Newman (OISE, Critical Thinking Consortium), Carol Koechlin (Treasure Mountain Canada), Roger Nevin (OSLA, VP), Karen Beutler (TDSB), and Joanne Laforty (OISE). Plans are in the works for summer 2011 with anticipated dates of July 6 to 8.

Our school library document *Together for Learning*, launched in February 2010, lives online at http://togetherforlearning.ca, and is available in English and in French. The document was sent out to all school boards in Ontario along with a letter to all principals and directors of education. Professional development to explore and implement the document has been undertaken by many boards throughout the province. Next steps are for OSLA and TALCO (The Association for Learning Consultants of Ontario) to begin the work of populating the website with tools to use in bringing the learning commons to schools in Ontario with the help of our members.

**Collaborating to extend libraries strategic voice & Transforming ideas into solutions:**

A joint effort to hold a research symposium on school libraries in Canada involving OSLA, CASL and others resulted in Treasure Mountain Canada (Edmonton, June 2010). The learning commons model was explored and 3 OSLA Council members presented their work: June Rysinski, Diana Maliszewski and Roger Nevin. Resources to support individual teacher-librarians and to use with administrators in moving to the Learning Commons can be found at http://tmcanada.pbworks.com. You can also purchase a bound collection of the TMC research papers from The OLAStore*.

These partnerships represent OSLA’s work to support school libraries as we move from an Advocacy to a “Change Agency” focus. We continue to provide representation with the Ontario Teachers Federation and the Ministry of Education at Subject Association and Curriculum Forum meetings. We continue to add our voice to support Knowledge Ontario. Working jointly with TALCO we created a process for renewing the school library representative on the KO Board resulting in Philip Jeffrey, HCDSB, becoming the new OSLA-TALCO rep on KO. OSLA represented its members working with People for Education, OECTA, the National Reading Summit, the International Education Summit and the Ontario Education Research Symposium. Several Council members had “media moments”—Diana Maliszewski and Paul Kay represented school libraries on TVO’s Future of Reading program and Lisa Dempster was interviewed by CTV’s Carlene Bradford.

**Strengthening our organization**

Council also took on a review of our roles with a goal to create greater clarity and accessibility to membership. After creation of a new application process our new web master, Steven Nagy, helped us greatly in improving our online communications, for which Council is extremely grateful. Thanks also to The Teaching-Librarian Editor, Diana Maliszewski, for her boundless energy in producing 3 successful magazine issues and aligning web and print publication dates. A realignment of roles has occurred: the Secretary role to Lisa Dempster, Metro Toronto Councillor; and Treasurer to the Past President portfolio to ensure continuity and “institutional memory” on Council.
Special thanks to OLA Super Conference Co-ordinators: Ann Perez (TDSB), and Kristin Hoffmann (UWO) and to OSLA Planners: Isabelle Hobbs & Nancy Dalrymple for their work in creating another successful Super Conference.

Finally, congratulations to our OSLA Award Recipients:

- **Special Achievement:** Peter Rogers (Chairman of the Board), Knowledge Ontario and David Thornley (Executive Director), Knowledge Ontario;
- **Administrator of the Year:** Michael Bowman, Principal at Sir John A. Macdonald Public School, Durham District School Board;
- **Teacher-Librarian of the Year:** Paula McNamara, Simcoe County District School Board.

Our Award Ceremony gives us the opportunity to acknowledge individuals as catalysts for collaboration, cooperation, creating community engagement for the common good, who cultivate connectivity, collegiality, and conversations. “Collaboration captures creativity, it challenges us to be greater than the sum of our constituent parts.”

It has been an amazing opportunity to serve OSLA as President, thank you to Council for all of their work, which has made this year’s achievements possible.

ASSOCIATION DES BIBLIOTHÈQUES DE L’ONTARIO-FRANCO

CHRISTINE LABELLE, PRESIDENT

2010 ABO-Franco Membership: 95

Duran l’année 2010, nous avons aligné le Plan Stratégique d’ABO avec celui du OLA. En tant que le réseautage, un effort a été mis à développer un endroit pour ABO sur LNG. Après quelques difficultés avec le système, nous avons établi la page Services aux Programmes Francophones et Francophiles sur OLA «Community». Deuxièmement, les membres de l’ABO-Franco ont partagé la nécessité de promouvoir et faciliter la tenue d’événements afin que les professionnels qui ont un intérêt francophone puissent se rencontrer. Lors du Congrès 2011, 6 sessions ont été présentées en français. Nous planifions aussi de se greffer aux trois Salons du Livre/Festival francophones en Ontario (Nord, Est Ontarien, Toronto) en hiver 2011/2012. Troisièmement, il y a un vouloir de promouvoir et de grandir l’ABO en continuant à développer notre présence comme sous organisme du OLA. Nous voulions aussi s’assurer de la représentation francophone aux comités de «Knowledge Ontario» pour promouvoir des services en ligne en français. En tant que la promotion de la littérature franco-ontarienne, une liste d’auteurs franco-ontariens a été ajouté au site web «OLA Community». Aussi, Mireille Messier, auteur franco-ontarienne a animé un atelier lors du Congrès 2011.

Le Prix Tamarack a été décerné à Sylviane Thibault pour son livre «Haut les Pattes! Twister». Pour le Prix Tamarack 2011, le comité de sélection a décidé de présenter deux listes aux enfants de la 3e à la 6e année afin d’offrir plus de choix aux lecteurs : le Prix Tamarack et le Prix Tamarack Express. Le nom du Prix changera en 2012 au Prix Tamarac pour mieux refléter la culture francophone.

Le Prix Micheline Persaud a été décerné à Marina O’Grady, bibliothécaire de services jeunesse à la Bibliothèque Publique d’Ottawa.
There is strength in numbers and OLBA is one of the divisions with a unique perspective. The members are not professional librarians but come from many walks of life to give freely of their time and talent to govern public libraries. This year the OLBA Council approved a new 2010-2013 strategic plan and an ambitious work plan, which set out activities and performance measures under the four strategic objectives.

**Leadership by Design**

The well-respected leadership governance program, Leadership by Design (LBD), with tools and resources to assist library board members in their role, is now complete.

- In the sixth and final element of the program, Networking with Our Peers, a series of nine workshops were held across Ontario. Attended by over 150 library leaders, these successful forums examined the attributes of leadership, provided tools to assess leadership capacity and strengthened relationships between Chairs and CEOs. We submitted a final report to SOLS and OLS-N who funded the project.
- A web-based orientation tutorial was developed to provide greater access and to promote participation in the Leadership by Design program. The user-friendly online tutorial is a step-by-step guide to assist board members understand what resources are available so they can get the help they need, when they need it.
- To maintain currency, Randee Loucks was contracted to update One Place to Look and add new information.

**Communications**

Council developed a Communications Plan and a marketing expert was consulted to assess our communication materials and make recommendations on how to communicate more effectively with our members. The work is ongoing, along with the revamping of the membership database with the goal of encouraging dialogue and responding to issues important to public libraries.

An External Relations Committee, chaired by Shelagh Harris, was established to strengthen liaisons, promote OLBA as a centre of excellence in governance and pursue partnership opportunities with organizations that have common interests. We contributed to national library association publications and councillors attended Southern Ontario Library Trustee councils to provide updates and promote professional development opportunities.

Another of OLBA’s steadfast consultants, Margaret Andrewes, and I delivered a presentation on Municipal and Library Board Relations at the OLS-N Conference. Publications this year included two issues of Inside OLBA, the publication used to inform the membership of our activities. Additionally, a colourful postcard was developed and distributed to promote and raise the profile of OLBA. The orientation manual was updated based on a review by our newest councillors.

**Awards**

It was my privilege to serve on the Public Library Services Awards jury to select a short list of libraries for the Minister’s Award for Innovation and the Angus Mowat award.

Frances Ryan managed the five travel bursaries to OLA Superconference that was available to first time board members. Joyce Cunningham chaired the Awards Committee and OLBA awarded the W.J. Roberson Medallion for Public Librarian of the Year to Adele Kostiak of the Brampton Public Library. Our conference planners, Beth Phieffer and Eleanor Jourard are to be congratulated for arranging an excellent array of speakers and sessions relevant to library board members.

An education bursary was provided to a graduating student from the Library and Information Science program at the University of Toronto.

**Professional Development**

To better comprehend the latest technology trends,
staff member Beckie Macdonald provided OLBA council with an educational session on key communication tools and social networking developments.

The Ontario Hospital Association’s Centre for Governance Excellence made a presentation to Council on Challenges, Priorities and Upcoming Initiatives. With a shared mandate for strengthening governance of boards, it was an excellent opportunity to share insights and ideas.

Self-evaluation is essential for assessing the effectiveness of a board and the OLBA council was no exception. The results from the survey were high overall and opportunities for improvements identified.

My heartfelt thanks goes out to my fellow councillors for their unwavering support, dynamic discussions and for another successful year for the OLBA.

ONTOARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION

KRISTA GODFREY, PRESIDENT

2010 OLITA Membership: 2,410

OLITA Accomplishments

Growing career paths and potential:

Digital Odyssey 2010: Going Mobile

OLITA held another successful Digital Odyssey on a timely topic. This year’s event was held on June 11 at a new location, Oakum House at Ryerson University. Jason Griffey, Head of Library Information Technology at the University of Tennessee at Chattanooga and author of Mobile Technology and Libraries, was invited as the keynote speaker. More than 120 delegates attended this sold out event.

Huge thanks to the Digital Odyssey Committee members, Michelle Arbuckle and Sally Wilson and to OLA staff Liz Kerr and Helios He for helping the day be a success.

Super Conference

Special thanks to OLITA Super Conference planners Elizabeth Goldman and Stephen Marks who organized 23 sessions for this year’s conference. Top Tech Trends continues to be a highlight and this year’s panel including Dorothea Salo, Aaron Schmidt, Roger Nevin and Nicole Engard was no exception.

OLITA Award for Technical Innovation

This year’s award recipients were Graham McCarthy and Steven Marsden from Ryerson University Library for their work on a mobile application, the Ryerson Library Barcode Scanner (details here http://bit.ly/lsbTSK).

Thanks to award committee members Michelle Arbuckle, Sarah Forbes, Fiacre O’Duinn, and Alexandra Eisenbuchler.

Strengthening our organization

Tech Support thanks to OLITA council member David Fiander who was involved in OLA’s RFP and evaluation process for a new strategic technology plan.

Publications

OLITA continued to contribute regularly to Access, OLA’s magazine and to the OLITA blog. Thanks to Lesa Balch for her work on Access Magazine and Mita Williams for her work on the blog.

Strategic Planning

The OLITA president and vice president continued to work with the OLA Board to further OLA’s strategic plan. OLITA council drafted initiatives for the coming year based on OLA’s strategic initiatives. OLITA’s plan can be found at: http://bit.ly/jZ6Njk.